



EQUALITY AND DIVERSITY STATEMENT

PRIMO RESIDENTIAL recognise that many individuals and communities experience unlawful and unfair discrimination and oppression on the grounds of their gender (including transgender and transsexual people), relationship or marital status, race or ethnicity, disability, sexual orientation (because they are lesbian, gay, bisexual or heterosexual), age, HIV status, language, background, faith or religious belief, physical appearance and political opinions. It believes that equality for all is a basic human right and actively opposes all forms of unlawful and unfair discrimination. We celebrate the diversity of society, and the profile of our tenants promotes and reflects that diversity.

- PRIMO RESIDENTIAL policies and procedures aim to ensure that no tenant receives less favourable treatment, directly or indirectly, on any of the above grounds.
- All PRIMO RESIDENTIAL policies, procedures, and contractual terms support 'engagement,' respect and understanding of a diverse accommodation 'community.'
- PRIMO RESIDENTIAL takes a zero-tolerance position where a tenant's behaviour undermines their commitment to Equality & Diversity issues.
- At all stages of tenant recruitment, and during the 'lifecycle' of the tenancy – equality & diversity issues are part of the framework of our product delivery.

To uphold the above, PRIMO RESIDENTIAL ensure that employees (including those of third parties) behave in ways that reflect the above ethos. Again, a zero-tolerance position is taken should there be a breach of this statement. All claims of a breach will be fully investigated by PRIMO RESIDENTIAL management.